

RGP Investor Day Presentation

Update on our company, workforce, clients, and future.



April 2022

Within this presentation, we make "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. Such forward-looking statements may be identified by words such as "anticipates," "believes," "can," "continue," "could," "estimates," "expects," "intends," "may," "plans," "potential," "predicts," "remain," "should" or "will" or the negative of these terms or other comparable terminology. In this presentation, such statements include statements regarding our growth and operational plans. Such statements and all phases of the Company's operations are subject to known and unknown risks, uncertainties, and other factors that could cause our actual results, levels of activity, performance or achievements, and those of our industry to differ materially from those expressed or implied by these forward-looking statements.

The disclosures we make concerning risks, uncertainties, and other factors that may affect our business or operating results included in Part I, Item 1A of our Fiscal Year 2021 Form 10-K and our other public filings made with the SEC should be reviewed carefully. These risks and uncertainties include, but are not limited to, the following: risks arising from epidemic diseases, such as the COVID-19 pandemic, the possible adverse effects from economic conditions or changes in the use of outsourced professional services consultants, the highly competitive nature of the market for professional services, risks related to the loss of a significant number of our consultants, or an inability to attract and retain new consultants, the possible impact on our business from the loss of the services of one or more key members of our senior management, risks related to potential significant increases in wages or payroll-related costs, our ability to secure new projects from clients, our ability to achieve or maintain a suitable pay/bill ratio, our ability to compete effectively in the competitive bidding process, risks related to unfavorable provisions in our contracts which may permit our clients to, among other things, terminate the contracts partially or completely at any time prior to completion, our ability to realize the level of benefit that we expect from our restructuring initiatives, risks that our recent digital expansion and technology transformation efforts many not be successful, our ability to build an efficient support structure as our business continues to grow and transform, our ability to grow our business, manage our growth or sustain our current business, our ability to serve clients internationally, additional operational challenges from our international activities including an economic downturn caused by social, political, regulatory, legal, and economic risks in the countries and regions in which we operate, possible disruption of our business from our past and future acquisitions, risks that our computer hardware and software and telecommunications systems are damaged, breached or interrupted, risks related to the failure to comply with data privacy laws and regulations and the adverse effect it may have on our reputation, results of operations or financial condition, our ability to comply with governmental, regulatory and legal requirements and company policies, the possible legal liability for damages resulting from the performance of projects by our consultants or for our clients' mistreatment of our personnel, risks arising from changes in applicable tax laws or adverse results in tax audits or interpretations, the possible adverse effect on our business model from the reclassification of our independent contractors by foreign tax and regulatory authorities, the possible difficulty for a third party to acquire us and resulting depression of our stock price, the operating and financial restrictions from our credit facility, risks related to the variable rate of interest in our credit facility, and the possibility that we are unable to or elect not to pay our quarterly dividend payment. Additional risks and uncertainties not presently known to us or that we currently deem immaterial may also affect our business or operating results.

You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof.

The Company does not intend, and undertakes no obligation, to update the forward-looking statements in this presentation to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events, unless required by law to do so.





Welcome

Kate Duchene CEO

















Sabbaticals are companies' latest weapon against the **Great Resignation**

March 15, 2022 9:09 AM PD



Forbes

Feb 24, 2022, 08:15am EST | 438 views

Expanding The Concept Of Diversity In The Workplace And The Role Of Language



Sanjyot P. Dunung Forbes Councils Member Forbes Business Council COUNCIL POST | Membership (Fee-Based)

MIT Technology Review

HUMANS AND TECHNOLOGY

Shaping the future of hybrid work

The 2020 coronavirus pandemic had a transformative effect on where—and how—we worked. Nearly two years in, technological and cultural changes are cultivating a fairer, kinder normal.



crunchbase news

SOMETHING VENTURED: STARTUP AND VC DIVERSITY FUNDI

The New York Times

Starbucks ends its plan to require worker vaccination and testing.

The coffee company is among the first major employers to roll back plans after the Supreme Court blocked the Biden administration's mandate for large businesses.



Starbucks baristas in training in Cheektowaga, N.Y. The company said the vast majority of its workers were vaccinated. Libby March for The New York Times

BUSINESS . EDUCATION TECH . STARTUPS . VENTURE

'Great Resignation' Drives Billions In VC Dollars To Upskilling Startups

Joanna Glasner February 10, 2022

FAST @MPANY

CO.DESIGN TECH WORK LIFE NEWS IMPACT PODCASTS VIDEO RECOMMENDER INNOVATION FES

Is the 4-day workweek the answer to the Great Resignation?

Work has never just happened in an office, from Monday to Friday, and between the hours of 9 to 5. Finally some companies are starting to think differently about the best way to get

"Projects are increasingly driving both short-term performance and long-term value creation...

...through morefrequent
organizational
transformations,
faster development
of new products,
quicker adoption of
new technologies,
and so on."

In 2017, the Project Management Institute estimated that the value of project-oriented economic activity worldwide would grow from **\$12 trillion** in 2017 to **\$20 trillion** in 2027, in the process putting some 88 million people to work in project managementoriented roles—and those estimates were made before nations started spending trillions on pandemic-recovery projects.



RGP, Trendy Before it was Cool.

"We believe many professionals are embracing project-based careers because of the more flexible hours and work arrangements, and the opportunity for skill development that they provide. Resources Connection is positioned to capitalize on the confluence of these industry trends by providing clients with highquality, project-based professional assistance and by offering professionals rewarding, flexible careers." "We offer our associates careers that combine many of the advantages of working for a traditional professional services firm with the flexibility of project-based work."

RGP S-1, September 2000

"[Don Murray] recognized the **power of women in business**; of having different perspectives around the table when you're trying to solve problems. He really laid the foundation."

Kate Duchene, Source Global Research 2018

RGP S-1, September 2000

How RGP Delivers the New World of Work.





Leading project execution firm powering clients' operational and change initiatives



Big Four heritage, pioneering professional services agility in the late 90s



Global footprint across North America, Europe and Asia Pacific

Nasdaq Ticker: RGP

Forbes 2022 AMERICA'S BEST MANAGEMENT CONSULTING FIRMS

POWERED BY STATISTA

Forbes 2022

POWERED BY STATISTA



Our Business Model is Organically Diverse and Inclusive.

RGP

Minorities or Women







52.6%

of our NA employees*

100%

of our executive leaders

40% of our directors

Paradigm for Parity Coalition Company
2020 Women on Boards "W"
Winning Company



Morgan Stanley



Alphabet





























2,500 clients

1,850 MSAs globally

88% of Fortune 100

76% of Fortune 500

74% retention rate ofTop 100 clients over last 5 years

Clients served in **45 countries**

Enabling Agility for The Project Economy.



Run this Place

Operational Needs

Supporting clients' operational needs and filling gaps to help clients maintain operational excellence

- Bringing highly experienced talent with professional services and industry experience to co-deliver alongside client teams
- Key buyer set includes C-Suite leaders like the CFO, CAO, CPO, CIO, CMO, and CHRO
- The Great Resignation and tightening professional labor market has spurred demand for these services

Change this place

Transformational Needs

- Leading and supporting complex change initiatives with a Sleeves Up ethos
- Bringing expertise in Project Management and Organizational Change Management across a myriad of subject matter areas
- Projects focused on Finance, Digital, Supply Chain and Compliance Transformation
- Relentless pace of change driving unprecedented transformation activity in our client base

Our Portfolio of Transformative Brands.





A global consulting firm focused on project execution with experienced and diverse talent.



Digital platform that matches mid-level Finance & Accounting professionals with project work.



On-Demand Backoffice Accounting | HR | CFO | Platform



Digitally obsessed, human-centered problem solvers transforming businesses for the modern world.



A superior provider of temporary management, a firm specialized in the provision of top-rung Interim Managers.



Corporate, financial, transactional and crisis communications – ranked among the nation's top strategic communications firms.



Brand Clarity + Amplification

Bring clarity and focus to our brand architecture and brand positioning to own the opportunity around project execution

Enterprise Growth Drivers.

A number of transformative levers, bolstered by highly favorable macro trends, position RGP for strong growth in the coming years.



Go-To-Market Operations

Continue to grow and expand strategic account and industry programs, improve pricing, digitize and optimize the consultant and client experience, and create a new Emerging Account segment



Digital

Expand high-demand digital transformation offerings



HUGO

Increase adoption of and reliance on self-service digital engagement platform to drive faster long-term growth in professional staffing business



Pursue highly targeted acquisition opportunities in tip-of-the-spear areas like digital transformation and workforce strategy



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We Started with a Deep Dive.

Employee Input

"I see a greater **willingness to trust** us with higher-level projects than we've seen in the past."

"We're their **savior-partner** that delivers talent **they can turn projects over** to and never look back."

"We should be using words like project consulting or project execution. There's such a big space there, and we do project work so well, maybe better than anyone."

Client Input

"RGP folks are here start to finish, and we count on that through line."

"Assert the spot you're in, **own it** and be excited about it! **You're the best** that does that."

"We value RGP's ability to drive issues and programs independently. They have the **skill and direction to execute."**

Our Sweet Spot.





RGP

Project Execution



Staffing

Consulting

Our New Brand Voice.





Project Execution

Positioning *Experts that Execute.*™

Vision Business transforms when projects perform.™

Employer Brand Mantra To the Power of Human®

Tagline ...

Peer Taglines.













Building a more prosperous and resilient world for all









welcome to brighter







Our New Brand Voice.





Project Execution

Positioning *Experts that Execute.*™

Vision Business transforms when projects perform.™

Employer Brand Mantra To the Power of Human®

Tagline Dare to Work Differently.™

RGP

Talent Facing

- Directly implies that **there's another way to**work as a consultant beyond the Big 4 pyramid.
- Leads directly to a conversation about our flexibility, project choice, and borderless/hybrid way of working.

Dare to Work Differently.™

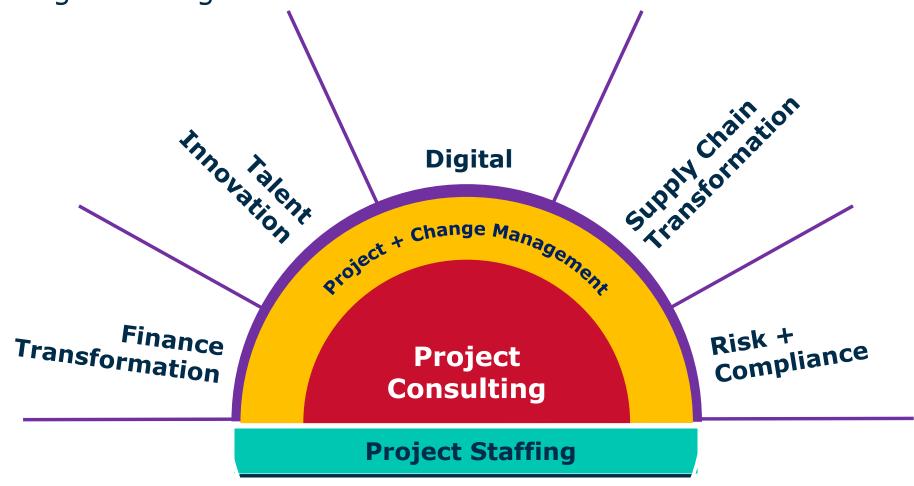
Client Facing

- Recognizes that the traditional employed model is stale and no longer talent's preference.
- Leads to a conversation about the Project Economy and the future of sustainable business.
- Reflects the changing way work is done with captive teams – introduces employee and workplace experience automation, collaboration, and engagement... which all demand digital solutions.

Going to Market with Our Expertise Out Front.

RGP

"Front doors" will lead to our core capabilities, supported by our strategic staffing resources.

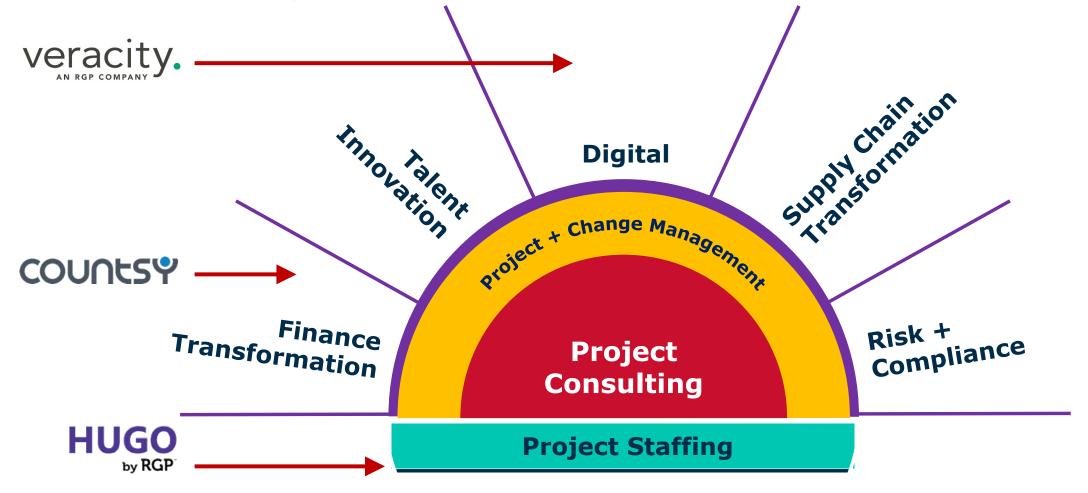


rgp.com | 2022 © RGP

Going to Market with Our Expertise Out Front.

RGP

Our portfolio of brands complement our project capabilities, driving clients to core RGP.



rgp.com | 2022 © RGP

Our Market, Our Future

Tim Brackney

President and Chief Operating Officer

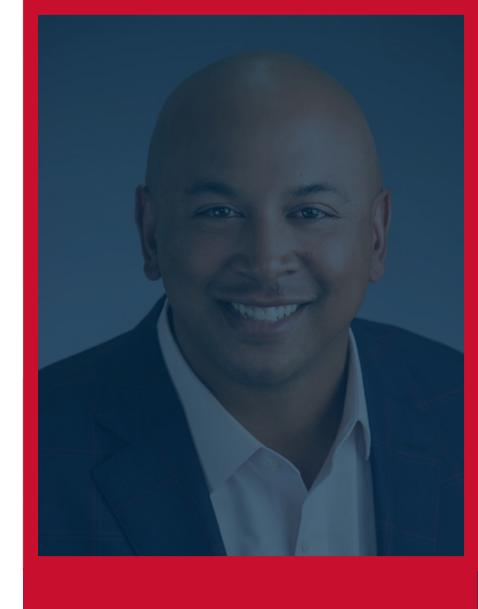












Today's Talent Demands a New Way of Working.

RGP



Employees expect flexible options.

2

Employees want to re-imagine how productivity is measured.



Employees want to work with a diverse team.



Employees want jobs that will help them upskill and reskill.

88% of knowledge workers say that when searching for a new position, they will look for one that offers complete flexibility in hours and location.

86% of employees say they would prefer to work for a company that prioritizes outcomes over output.

86% of employees assert that a diverse workforce will become even more important as roles, skills, and company requirements change over time.

82% of employees believe that workers will need to hone their current skills or acquire new ones at least annually in order to maintain competitive advantage in a global job market.



We've been working this way since '99.

Let's Hear from Our Consultants.



Cindy Dailey15 years with RGP



Clients Served:

*** KAISER PERMANENTE. CBRE

*** BARCLAYS MSKESSON

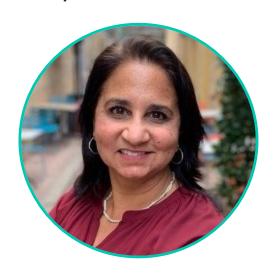
Asif Mohammad 17 years with RGP



Clients Served:

citi verizon folmson

Natalie Herazy 8 years with RGP







"Remaining competitive in a globalized world is no longer about having the strongest legacy or most well-known brand. It's about being agile enough to respond to industry changes and disruption as it happens, and it's about having the right talent on hand to meet organizational goals."

Forbes











Bring clarity and focus to our brand architecture and brand positioning to own the opportunity around project execution

Enterprise Growth Drivers.

A number of transformative levers, bolstered by highly favorable macro trends, position RGP for strong growth in the coming years.



Go-To-Market Operations

Continue to grow and expand strategic account and industry programs, improve pricing, digitize and optimize the consultant and client experience, and create a new Emerging Account segment



Digital

Expand high-demand digital transformation offerings



HUGO

Increase adoption of and reliance on self-service digital engagement platform to drive faster long-term growth in professional staffing business



Pursue highly targeted acquisition opportunities in tip-of-the-spear areas like digital transformation and workforce strategy

Our Go-to-Market Growth Levers.



marquee
account
and industry
vertical
programs



Stand
up new
Emerging
Accounts
program



Improve pricing to align with market and value



Digitize and optimize the consultant and client **experience**

Digital

Bhadresh Patel

Chief Digital Officer and CEO of Veracity — An RGP Company

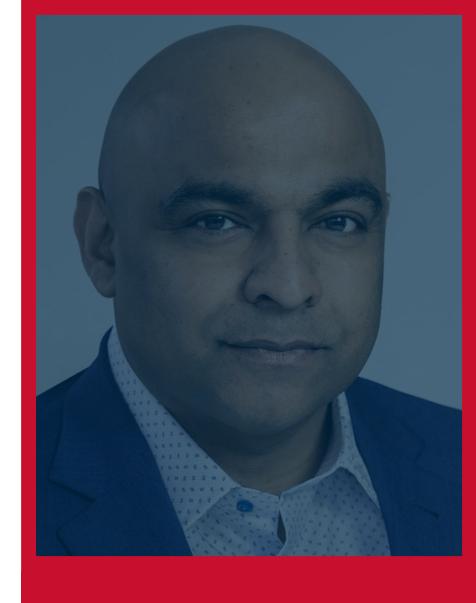












Our Mantra.



The future of digital is human.

We believe in strengthening the synergy between people and technology through powerfully connected experiences that empower employees, engage customers and transform businesses for the modern world.

Strong Partnership

Founded in 2015 and acquired by RGP in July 2019.

Global Scale

RGP and Veracity maintain professionals worldwide, each with an average range of 10-25 years of experience.

Proven Experience

Veracity's strong technical expertise, and human-centered approach enable us to completely transform businesses.

Capabilities that Enable End-to-End Business Transformation.



Core Objectives

- Customer Acquisition
- Customer Retention
- Revenue Growth
- Conversion
- Speed to Market

Target Audience

- Consumers (B2C)
- Organizations (B2B)







Core Objectives

- Cost Reduction
- Service Support & Optimization
- Single Source of Record
- Speed to Serve
- Self Service

Target Audience

- Employees
- Vendors
- Customers

Capabilities that Enable End-to-End Business Transformation.



Core Objectives

- Customer Acquisition
- Customer Retention
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- Conversion
- Speed to Market

Target Audience

- Consumers (B2C)
- Organizations (B2B)

Brand Experience









servicenow

akumina.

Integration / Development

Core Objectives

- Cost Reduction
- Service Support & Optimization
- Single Source of Record
- Speed to Serve
- Self Service

Target Audience

- Employees
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- Customers

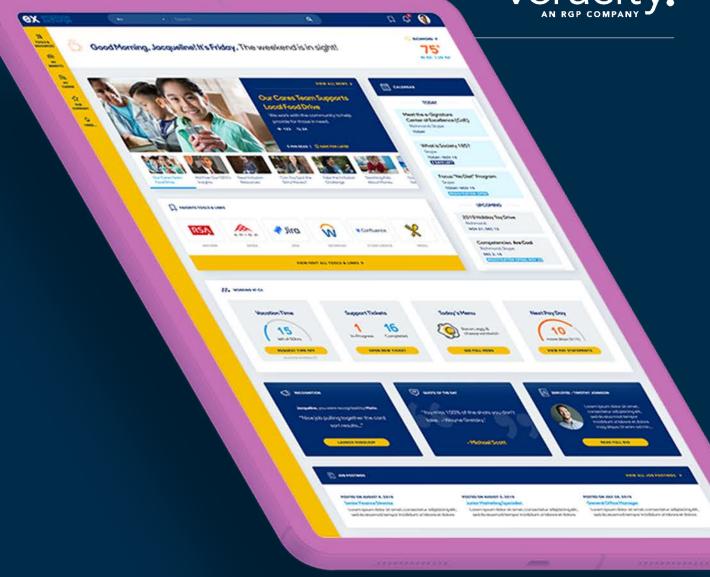




Digital Case Studies

Employee Experience





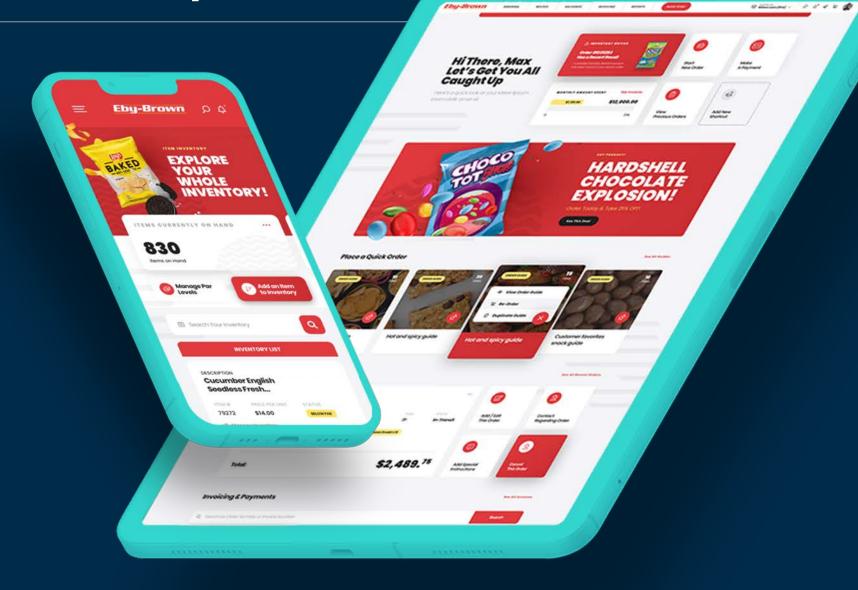
Workplace Experience





Customer Experience







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Digital Macro Market.

▲23‰

\$608B billion in 2021 and is expected to expand at a 23.1% CAGR from 2022 to 2030.1

89%

89% of all companies have already adopted a digital-first business strategy or plan to do so.²

3_x

Investments in digital transformation are 3x the rate of overall IT spend.³

+50%

More than half of CIOs plan to increase staffing to accelerate digital initiatives.⁴

¹Grand View Research ²Foundry/IDG ³Forrester ⁴Gartner

The Why

- Increased Efficiency
- Speed to Market
- Reduced Costs
- Improved Employee Experience and Retention
- Improved Customer Experience / Acquisition / Retention
- Increased Quality
- Regulatory Compliance
- Data Driven Insights
- Innovation
- Social / Corporate Responsibility

rgp.com | $_{\mathbb{Q}}$ RGP

How We're Building with RGP.

Extending Client Relationships

Through RGP's longstanding partnerships with Fortune 500 and other large-scale global organizations, we've quickly expanded our client roster.

Growing Domain Expertise

Our relationship with RGP is introducing us to clients with a broad range of aspiration for digital evolution. We are meeting, exceeding, and elevating their expectations through continuous innovation.

Expanding Transformational Capabilities

RGP's core offerings of Change Management and Data Analytics are deepening our digital transformation capabilities, generating new business opportunities and expanding engagements with current clients.

Scaling Agile Talent

Through RGP, we are able to efficiently and effectively scale projects by relying on agile talent resources to support delivery of end-to-end services.





Investing for Growth.



Capitalizing on strong and favorable market demand for digital transformation services, we are investing strategically to fuel growth of the business, which includes critical investment in our *people*, a core component of our success.

Sales & Marketing

Geographic Expansion

(3) Capability

4 Acquisitions

Continue scaling Sales and Marketing

Continue scaling North America and establish a presence in Europe Expand service offerings and scale Offshore Development Center of Excellence

Pursue acquisition of targets with complementary capabilities to drive synergistic growth

HUGO By RGP

Steve DelVecchia

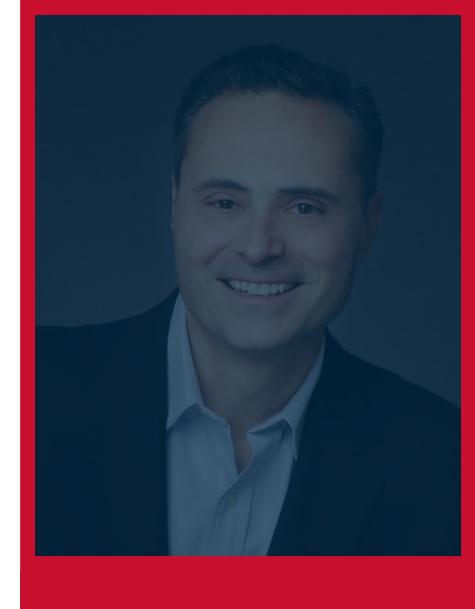
Head of HUGO





Adaptive







HUGO is:

A digital work platform

Focused on professional staffing

with an "employed" model





"A staffing platform first mover in Finance & Accounting is RGP, which recently launched a platform called HUGO (short for 'Human Go')."

March 2022

Clients:











Why HUGO.



1

Clients and talent are ready for this.

2

The staffing experience is overdue for disruption.

3

Untapped revenue stream.

4

Margin and opex synergies.

Why We Will Win.





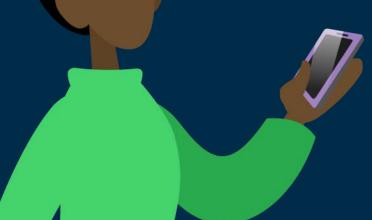
RGP is the perfect company



Large existing client and talent bases



Enterprise-grade technology





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Existing Growth Trends, Accelerated by the Pandemic.



Contingent workforce

Remote/Hybrid work models

Staffing industry

Existing Growth Trends, Accelerated by the Pandemic.



Millennial hiring managers

Digital staffing platforms

Digital tools and transformation

ran.com | © RGP

Existing Growth Trends, Accelerated by the Pandemic.



Synergies

RGP clients & consultants

Cross-selling, lead generation

RGPTo the Power of Human



Meet COUNTSY

Mairtini Ni Dhomhnaill

Founder of Countsy















197%

YoY

2020

\$167B

2021

\$330B

\$80B

into US early-stage start-ups ('21)

Source: Pitchbook NVCA Venture Monitor Q42021

Meet Countsy

COUNTSY



Accurate and timely **reports** for the founders and investors.

Why Countsy?

Countsy knows how hyper growth companies need to scale their backoffice functions over time.



Sophisticated **technology platform** that scales.



Flexible **fractional resources** in response to a dynamic environment.



As the startup evolves, we evolve — **transaction ready**, from People Operations to GAAP financials and board reporting.

We Establish and Manage a Startup's Operations. COU∩tSY



GAAP Accounting



- Tight month-end close
- Transparent cash burn and runway
- Due diligence ready financials.



Investor Reporting & Financial Planning



- Financial modelling
- Board meeting attendance and reporting
- Due diligence process.



Total Rewards & People Operations

Comprehensive HR function

- Employees' benefits
- Insurance
- 401(k) plans
- Policies and procedures
- Labor law / compliance.



High-Touch Services

Cloud-based tools coupled with expertise and ondemand resources to have a clear vision for the business today, and over time.

We've Helped Scale Thousands of Clients.









































































pangea



PaxVax |



Θρίαχο



10× GENOMICS

































IIff





Juvo kaggle



















binji



*Intapp

















ceribell



Balbix Xbig switch

















VENIAM



















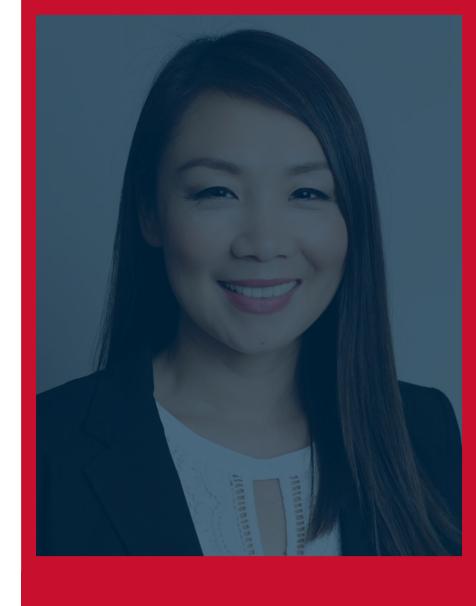


Financial Outlook

Jenn Ryu CFO







Financial Performance FY20 vs FY22E.1





Revenue: CAGR

7%

FY22E: \$801M



Adj. EBITDA Margin Expansion

320bps

FY22E: 11.7%



Adj. EBITDA CAGR

27%

FY22E: \$93M



SG&A² Leverage Improvement

360bps

FY22E: 27.1%



Diluted EPS Expansion

40%

FY22E: ~1.7+/share³

Key Drivers:

- Focus on client centricity
- Better sales execution
- Aligned incentives to business performance
- Streamlined cost structure

- European profitability
- Macro tailwinds

⁽¹⁾ FY22 Estimates are based on actual results through Q3 FY22 and the mid-point of Q4 guidance estimates provided on the company's earnings call on April 6, 2022.

⁽²⁾ Run-rate SG&A – see non-GAAP reconciliation in the appendix

⁽³⁾ Assumed 34 million weighted average diluted common shares

Opportunities Ahead – Efficiency & Margin Drivers.

RGP



Modernize global technology platform



Leverage HUGO's automation and self-service capabilities to drive operational efficiency



Targeted go-to market team structure aligned to client segments



Continue global real estate reduction strategy

- Improve operational efficiency
- Scale growth
- Enhance user experience

- Migrate staffing to HUGO
- Digitize talent and client sourcing
- Automate supply & demand matching

- Drive sales effectiveness
- Optimize cost to serve

- Maintain physical offices in select core markets
- Increase flexibility through coworking spaces

Global Technology Modernization.

A global technology and process transformation aimed at improving operational efficiency, scaling business growth, transforming customer experience and creating long-term sustainability.

Creating Long-Term Value Through Enhanced Efficiency.

- Speed and Accuracy in matching of supply and demand Faster revenue and cash conversion
- Automation and simplification of business processes

 Reduced operating cost and increased scalability
- Better client and talent retention

 Lower client and talent acquisition cost
- Robust business intelligence and data analytics

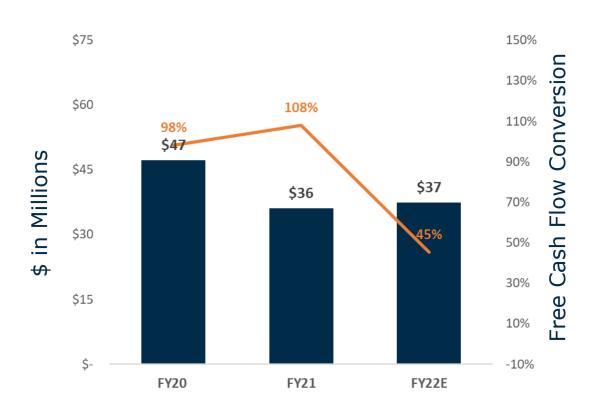
 Faster and better business decisions

Capital Structure and Liquidity.



	May 25, 2019	Feb 26, 2022
Current Ratio	2.10x	2.40x
Debt to Capital Ratio	0.13x	0.13x
Leverage Ratio (Debt / adj. EBITDA)	0.66x	0.58x
Available Liquidity *	\$93.1M	\$167.9M

^{*}Unrestricted cash + Available capacity under the credit facility



Strong Balance Sheet.

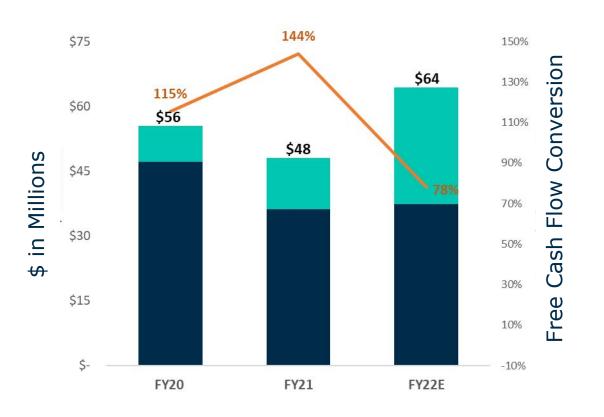
Track Record of Robust Cash Flow Generation.

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Strong Balance Sheet.

Track Record of Robust Cash Flow Generation.

Near-Term Capital Allocation Priorities.

Technology & Digital Investments

Modernize technology globally \$25M-\$30M

Organic Investments

Expand digital transformation service capabilities

Other Uses of Capital

- Maintain quarterly dividends
- Balance share buyback and debt repayment
- Strategic, Tuck-In Acquisitions



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Thoughtful, Targeted M&A to Help us Grow Faster.





Talent Innovation



Digital Transformation



Core Capability Expansion

Near-Term Objectives.

Topline growth and GM expansion

- Grow volume
- Improve pricing
- Align services to market demand

Improve and sustain margins while investing in key initiatives

- Invest in modern technology
- Elevate brand and HUGO marketing
- Invest in digital transformation services
- Invest in people programs

Financial Targets FY25.







- * 3-year CAGR from FY22E- FY25
- * A reconciliation to the comparable GAAP measure for the forwardlooking targets is not available without unreasonable efforts



Thank You For Your Time.





Appendix

Reconciliations of non-GAAP measures.



EV 2022

Reconciliation of net income (loss) to Adjusted EBITDA

	FY	FY 2020		FY 2021		FY 2022 Guidance	
Net income (loss)	\$	28.3	\$	25.2	\$	59.2	
Adjustments:							
Amortization of intangible assets		5.7		5.2		5.0	
Depreciation expense		5.0		3.9		3.6	
Interest expense, net		2.1		1.6		1.1	
Income tax (benefit) expense		6.9		(2.5)		13.7	
EBITDA		48.1		33.4		82.5	
Stock-based compensation expense		6.1		6.6		8.2	
Restructuring costs		5.0		8.3		0.8	
Contingent consideration adjustment		0.8		4.5		0.2	
Technology transformation costs						1.9	
Adjusted EBITDA	\$	59.9	\$	52.8	\$	93.6	
Revenue	\$	703	\$	630	\$	801	
Adjusted EBITDA Margin		8.5%		8.4%		11.7%	

*in millions

Reconciliations of non-GAAP measures.



FY 2022

Reconciliation of run-rate SGA leverage

	FY 2020	FY 2021	Guidance		
GAAP SG&A expense	228.1	209.3	228.4		
Less:					
Stock-based compensation expense	6.1	6.6	8.2		
Restructuring costs	5.0	8.3	0.8		
Contingent consideration adjustment	0.8	4.5	0.2		
Technology transformation costs	_	-	1.9		
Run-rate SG&A	216.27	189.92	217.35		
Revenue	\$ 703	\$ 630	\$ 801		
Run-rate SG&A leverage	30.7%	30.2%	27.1%		

*in millions

Reconciliations of non-GAAP measures.



Reconciliation of cash from operating activities to free cash flow and normalized free cash flow

	FY 2020		FY 2021		FY 2022 Guidance	
Cash from operating activities Less: Capital expenditures		49.5 (2.3)		39.9 (3.8)		41.0 (3.6)
Free cash flow	\$	47.2	\$	36.1	\$	37.4
Adj. EBITDA	\$	59.9	\$	52.8	\$	93.6
Free cash flow conversion		78.8%		68.4%		40.0%
Income taxes paid		8.3		18.0		25.0
Normalized for deferral and payment of deferred payroll taxe		-		(6.0)		2.0
Normalized free cash flow		55.5		48.1		64.4
Adj. EBITDA	\$	59.9	\$	52.8	\$	93.6
Free cash flow conversion		92.7%		91.1%		68.8%

*in millions