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## **Contra Costa Health Services Deploys Pavisse™ to Optimize Patient Care and Safety**

MARTINEZ and SAN FRANCISCO, CALIF.- October 9, 2014- Contra Costa Health Services, a non-profit, county-based healthcare system, and RGP Healthcare™, a division of Resources Global Professionals (NASDAQ: RECN), today jointly announced that Contra Costa is implementing Pavisse™, a cutting-edge technology that monitors and ensures patient safety.

Contra Costa is deploying Pavisse system wide to help improve patient, visitor and staff safety by streamlining peer review and other processes. One of the many facilities implementing Pavisse is acute-care Contra Costa Regional Medical Center, the county's public hospital. The hospital is a modern facility with 166 beds and nine surgery suites that supports more than 500,000 outpatients annually.

"Quality of care and safety are our top priorities at Contra Costa Health Services," said Anna M. Roth, Chief Executive Officer at Contra Costa Regional Medical Center and Health Centers. "We selected Pavisse to help us reduce delays in recording patient information, improve monitoring initiatives, efficiently analyze quality issues, and curtail risks associated with legal liability and financial loss."

Pavisse, developed by RGP Healthcare, is a new, comprehensive patient safety and peer review solution designed to help hospitals manage adverse events and other compliance-related functions across the enterprise.

"Contra Costa Health Services is a premier county health system in California," said RGP Healthcare President Radgia Cook. "We are truly honored they chose Pavisse, and we are delighted to partner with them in enhancing patient care."

### **About Contra Costa Health Services**

Contra Costa Health Services is a comprehensive county health system that cares for and improves the health of all people in Contra Costa, with special attention to those who are most vulnerable to health problems. Facilities and services include the 166-bed Contra Costa Regional Medical Center; 10 federally-qualified Health Centers; Behavioral Health and Homeless services; Public Health services; Environmental Health services; Emergency Medical Services; and the Contra Costa Health Plan, the first federally-qualified HMO in the U.S. that serves more than 140,000 members, of which 9,000 are county employees and their families.

### **About Pavisse**

A highly affordable and effective [incident management system](#), Pavisse™ has the unique ability to capture incident data and provide required reports to multiple patient safety organizations (PSOs) and state agencies on-demand or via a set scheduling process that includes quarterly and annual report capabilities. Healthcare organizations (HCOs) can customize workflow, data collection, analysis and reporting to meet specific needs without the need for complex data transformations or double data-entry. Content-driven, Pavisse can be easily applied to potentially any type of incident management workflow. Innovative reporting capabilities provide executive dashboard overview and monitoring as well as unparalleled internal benchmarking and Pareto graphing for easy-to-understand outcomes and problem area identification. Dynamic automated workflow provides unique issue audit and corrective action plan capabilities, and the CAP Toolkit includes an extensive online archive of global best practices. Learn more at [www.pavisse.com](http://www.pavisse.com)

### **About RGP Healthcare**

Headquartered in San Francisco, RGP Healthcare, the healthcare division of Resources Global Professionals, was created to meet the growing needs of the healthcare sector. Its consultants have deep industry knowledge and experience in a variety of disciplines, particularly patient safety, incident management, and remediation. Other specialty areas include sentinel event analysis, management of hospital readmissions, regulatory and HIPAA compliance, ICD-10 education, revenue cycle management, and other professional services that support and enhance the strategic initiatives of healthcare organizations of any type, including acute and long-term care providers.

### **About RGP**

RGP, the operating subsidiary of Resources Connection, Inc. (NASDAQ: RECN), is a multinational professional services firm that helps business leaders execute internal initiatives. Partnering with business leaders, we drive internal change across all parts of a global enterprise - accounting, finance, risk management and internal audit, corporate advisory, strategic

communications and restructuring, information management, human capital, supply chain management, healthcare solutions, and legal and regulatory services.

RGP was founded in 1996 within a Big Four accounting firm. Today, we are a publicly traded company with over 3,100 professionals, annually serving over 1,800 clients around the world from 69 practice offices.

Headquartered in Irvine, California, RGP has served 87 of the Fortune 100 companies.

The Company is listed on the NASDAQ Global Select Market, the exchange's highest tier by listing standards. More information about RGP is available at <http://www.RGP.com>.

### **On the Net**

Contra Costa Health Services: [www.cchealth.org](http://www.cchealth.org)

Pavisse: [www.pavisse.com](http://www.pavisse.com)

RGP Healthcare: [www.rgphealthcare.com](http://www.rgphealthcare.com)

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